

Problems with VENDLET can often be solved in a simple manner. This list is also available in the VENDLET user's guide.



Troubleshooting VENDLET V4

SYMPTOM	PROBABLE CAUSE
VENDLET is not working	Is the power supply switched on?
	Is the stop button pressed down (= power supply is turned off)?
	Is the green indicator turned on (i.e. timer is active)?
	Are all cables mounted correctly in the control unit and are they plugged in correctly?
	Is the cable from the transformer connected to 230 V?
	Do the fuses in the transformer or the control unit need renewal?
	Replace the hand control. If this helps, the original hand control needs repair.
A bar is not functioning	Is the cable from the bar mounted correctly?
	Check the plug on the cable for visual defects.
	Is the cable defective or damaged?
	Replace the hand control. If this helps, the original hand control needs repair.
One of the bars turn too slowly	Check and adjust the fittings.
	Does the control unit or motor need repair?
	Try to exchange the plugs to the bars. If the opposite bar turns too slowly, the control units needs repair. If the same bar still turns too slowly, the motor in the bar must be replaced.



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SYMPTOM	PROBABLE CAUSE
A bar can only turn in one direction	The control unit may need repair.
	Replace the hand control. If this helps, the original hand control needs repair.
VENDLET is malfunctioning	The power supply may not be sufficient.
	Does the extension lead have the required conductor area (1.0 mm ²)?
The hand control is not working correctly	Make sure that the cables from the bars are connected to the control unit as instructed in this manual.
	Make sure that the turning sheet rolls over the bar.
The timer is not working	Is the stop button pressed down? Turn to release.
	If the timer is still not working, the control unit needs repair.
The actuators are not working	Loosen the bolts holding the fittings to the bed frame, lift the bar a couple of times to make sure that the fittings are in place. Try to activate the actuators again. Remember to tighten the bolts.
	Dust or the like may be interfering. Try to clean the bearings and spray them with silicone.